If your child tells you that they are stuck with their home learning, asking these questions (in this order) can be very helpful:

1) Tell me what your teacher asked you to do.

2) Have you read the instructions on your OneNote?

3) Read the instructions to me out loud.

4) Have you watched the PowerPoint that shows you what to do and how to do it?

5) Really, have you watched all of it?

6) Did you ask any questions about your work in the Teams input at the start of the lesson?

7) If your OneNote is muddled up, have you tried using the undo button until it goes back to how it was?

8) If you can’t type on your one note page, have you tried clicking further away from the box?

9) You can't see content in your OneNote page? Have you tried reloading the page.

10) Have you given your page enough time to load?